

GENERAL BOOKING CONDITIONS

Reservations:

- Reservation Requests are processed in order of receipt.
- The booking process starts with your request by phone / letter / email.
- In principle, you will be acted upon within 24 hours' notice by phone/note or email.
- The e-mail provides an overview of the overall financial obligation.
- You will be asked to pay 25% thereof as payment in advance.
- A reservation is only confirmed when the payment in advance is received.

Rental period:

- On the day of arrival the cottage is from 15.00 at your disposal.
- On the day of departure the cottage should be free at 10:00.
- In high season the minimum rental period is 1 week / 7 nights.
- In other seasons, the minimum rental period is 4 nights.

Payment Procedure:

- If the 25% payment in advance is received on our bank account, you will receive by email an invoice and the confirmation of your reservation.
- At least 4 weeks (28 days) prior to arrival the rest payment should be paid.
- If the total rent at that point is not received, the reservation is considered to have been cancelled.

Deposit:

- Upon arrival a security deposit - amounting € 200.00 - is to be paid in cash (which will be returned upon departure if no settlements are at issue).

Cancellation:

- If cancelled up to 4 weeks before the booked rental period, the 25% payment in advance is considered to be an administration fee.
- If cancelled within the 4 weeks before the booked rental period, the full rental amount will be charged.
- There is no refund due to cancellation.
- To this extent required, you need to take care yourself of a proper cancellation insurance.

Cleaning:

- At departure the cottage should be delivered "broom clean".
- If upon leaving that the cottage is not "broom clean", an amount of at least € 100.00 will be deducted from the deposit.

Sao Teotonio, 1 januari, 2017