

MONTE DO CASARÃO

Holiday cottages in Portugal



Alojamento Local

144/AL, 390/AL, 511/AL,
528/AL, 548/AL, 578/AL



GENERAL BOOKING CONDITIONS

Reservation:

- Reservation requests are processed in order of receipt.
- The reservation procedure starts with your request by telephone and / or e-mail.
- In principle, you will be notified by e-mail within 24 hours whether your request can be made honoured.
- This email provides an overview of the total financial obligation.
- You are requested to pay 25%.
- A reservation is only a definitive booking when the down payment has been received.

Reservation period:

- The cottage is available from 3 pm on the day of arrival.
- On the day of departure, the cottage must be vacated by 10:00 am.
- In high season the minimum booking period is: 7 nights.
- In the other seasons the minimum booking period is: 4 nights.

Payment procedure:

- The booking becomes final with the 25% deposit.
- The remaining booking costs must be received no later than 4 weeks (28 days) before arrival.
- If the total booking fee has not yet been received at that time, the booking will be considered as cancelled.

Deposit:

- A deposit of € 200.00 must be made available on arrival (which will be returned on departure if no settlements are due).

Cancellation:

- In case of cancellation up to 4 weeks before the start of the booking, the 25% down payment will be charged as administration costs.
- In case of cancellation after this, the full booking costs will be charged.
- If desired, you must take care of your own cancellation insurance.
- NEW: ON CANCELLATION DUE TO COVID-19:
 - In case of cancellation **due to legal regulations** (in the country of origin and / or in Portugal), which prevent you from coming to us, you can opt for a refund of your payment or for a voucher, where your payment will be deducted from the booking costs for a stay at a later date.
 - In case of cancellation because **you choose not to come to us** because of COVID-19, you can choose from two options:
 - you cancel up to 4 weeks before arrival and have only paid the down payment: then the 25% down payment will be charged as administration costs.
 - you cancel within 4 weeks before arrival and have paid the full booking fee: you will receive a voucher, where your payment will be deducted from the booking fee for a later stay.

Cleaning:

- The cottage must be delivered wipe clean upon departure.
- If it appears on departure that the cottage has not been delivered wipe clean, then at least an amount of € 100.00 deducted from the deposit.

São Teotónio, January 1, 2021